Code of Conduct

Updated as of: **6th November 2026**

At Performers Theatre Company, we are committed to providing a safe, inclusive and positive environment where everyone feels respected, supported and encouraged to **Be Your Best**.

PERFORMERS THEATRE COMPANY

STUDENTS

Respect and Behaviour

Treat fellow students, staff and visitors with kindness and respect. Listen carefully, follow staff instructions and contribute positively to classes and rehearsals. Bullying, discrimination and harmful behaviour will not be tolerated. Concerns will be addressed fairly and proportionately in accordance with our behaviour and safeguarding policies.

Punctuality and Attendance

Arrive on time, prepared and ready to participate. If you are running late or unable to attend, please ensure your parent/carer informs us as soon as possible.

Mobile Phones

Performers operates a mobile-free environment during classes and rehearsals. Phones must be handed in to staff on arrival and will be returned at the end of the session. Exceptions may be agreed for medical or other essential needs. Different arrangements may apply during performances and authorised breaks.

Uniform

Wear your Performers T-shirt with navy blue or black bottoms and appropriate footwear. Hair must be tied back, and jewellery should be removed except permitted small studs or a watch where safe. Reasonable adjustments will be respected. Take pride in representing Performers.

Social Media and Group Chats

Use social media and group chats responsibly. Never bully, intimidate, exclude or share inappropriate content about others. Respect people's privacy and do not contact staff through personal social media accounts.

Safeguarding and Safety

Follow safety instructions and respect personal boundaries. If anything makes you feel unsafe, uncomfortable or concerned, speak to a trusted member of staff, Sam Gibbs (DSL) or Jess Eaton (DDSL).

PARENTS/CARERS

Attendance and Punctuality

Ensure your child arrives on time, wearing the correct uniform and prepared for their class or rehearsal. Please inform us promptly of absences or lateness. Follow our Child Collection Policy and any production-specific rehearsal arrangements.

Fees and Payments

Class fees are invoiced monthly and are normally payable regardless of absence. Invoices are due within 14 days, and a £5 late fee may apply. Notice periods, additional charges and payment arrangements are outlined in our Fees and Payments Policy.

Communication

We welcome questions, feedback and constructive concerns. Please contact us in person, by email or telephone, and allow appropriate time for a response. Safeguarding concerns should always be reported promptly.

Respect and Conduct

Treat staff, students and other families with courtesy and respect. Avoid gossip, harassment or involving children in adult disagreements. We encourage concerns to be raised constructively and directly with us, without restricting anyone's right to seek advice or report concerns.

Supporting Our Community

We ask families to support our values, encourage their children's commitment and celebrate the achievements of all performers. Your support for productions, events and opportunities is always greatly appreciated.

Safeguarding and Student Information

Please keep your ClassManager account up to date, including emergency contact details, medical information and relevant permissions. Support our safeguarding, collection and supervision procedures to help us keep every child safe.

This Code should be read alongside the relevant Performers Theatre Company policies, including Safeguarding and Child Protection, Anti-Bullying, Fees and Payments, Child Collection and the Parent/Carer Handy Guide.

BE YOUR BEST.